



REVEL, IN DEPTH · EPISODE 16

When plans change

Narration script · English

VIDEO FILE	RUNTIME	LINES	WORDS	LANGUAGE
ep-when-plans-change.mp4	82.6 s	8	180	English

THE TONE

Warm, human and honest — like explaining something to a friend, not reading ad copy. No hype, no hard sell. The sentences are short because they are spoken, not read. Let them breathe.

READING NOTES

Each line is timed to what happens on screen. The duration on the left is how long that line has in the picture — treat it as a target, not a cage. The gaps between lines are real silence in the cut; you do not need to fill them.

HOW TO SAY IT

Revel	REV -uhl — as in “revelry”. Never “re-VEL”.
lets revel dot io	Written out on purpose. Say it as the address: “let’s revel dot I-O”.
R S V P	Spelled out, letter by letter: “are-ess-vee-pee”.
Q R code	Spelled out: “cue-are code”.
V A T	Spelled out: “vee-ay-tee”.
Stripe	The payment company. English, as written.
Mira, Ren, Noa, Jordan, Bea, Lena, Felix, Paul	Characters in the demos. Say them naturally.

1 Episode sixteen. When plans change. Setting a refund policy, and what it feels like to use it.

00:00–00:06

6.4 s

— 1.4 s of silence —

2 Every paid tier can carry its own refund policy. Let people cancel their own tickets, and set a deadline. Here, up to a day before.

00:08–00:17

9.4 s

3 Then decide what comes back. Everything a week out. Half of it two days out. Nothing after that. Save, and that's the rule for every ticket sold from now on.

00:17–00:28

10.3 s

— 4.6 s of silence —

4 As a buyer, you see those terms before you pay. Not after.

00:32–00:37

4.1 s

— 4.9 s of silence —

5 Something came up. Open the ticket and cancel it. The dialog tells you exactly what comes back, and until when. Card payments are refunded through Stripe, automatically.

00:41–00:52

10.8 s

— 3.8 s of silence —

6 On your side, the row says who cancelled and what was refunded. The seat is free again, and the numbers at the top already know.

00:56–01:04

8.3 s

— 0.8 s of silence —

7 And if the whole night has to go, one dialog cancels it, with a reason everyone sees, and refunds every ticket at once.

01:05–01:13

8.2 s

01:14-01:22
8.1 s

8 Plans change. The money and the message follow. Revel
is free and open source. Find it at lets revel dot io.

End of script — 8 lines, 82.6 s of picture.